



**RSPCA Manchester
& Salford Branch**

Registered Charity No. 232255



Temporary adoption procedure due to COVID-19

Here at the RSPCA Manchester & Salford Branch we are open for adoptions but the process is a little different than it used to be. *Please read the information below carefully:*

'Meeting the animals'

We look after animals at our small animal centre in Salford and in volunteer foster homes. We usually house between 100 and 120 animals at any one time. In order to maintain social distancing and reduce risk to staff and volunteers, we are not facilitating in-person viewings of animals. Instead we can set up virtual meet-and-greets of animals that are at the centre with a member of staff who will be able to answer any questions you may have. If the animal is in a foster home we will supply as much insight as our foster carers can provide, along with photos and videos (where available, not all volunteer foster carers are tech savvy).

'Virtual Home Visits'

We will not be conducting in-person home visits for the foreseeable future. Instead we will require you to complete a form that shares information about you, your home and who you share it with (2 legs or more!). We will also require you to send over images of your home/animal accommodation, or we can do this via a video call.

Preparing for your new arrival

We will send you pre-adoption guides so you can read through the information we would normally share during a home visit. We will also provide you with a shopping list of things to buy, including the animal's food and litter preferences (where applicable). NB DEFRA guidelines state we are not allowed to supply you with things like litter trays and food, they must be provided by the adopter.

Receiving your new animal companion(s)

If you have your own vehicle and are able to come to the centre to collect your animal this would help us enormously. You will not enter the building, instead we will handover the animal to you at the back door. You must supply a suitable pet carrier for this purpose.

If the animal is in a foster home and you live locally we will deliver your animal to you. If you are further afield we may be able to meet you part way. When we deliver an animal we do not enter your property, we wear disposable gloves and maintain social distancing at all times. We leave the animal in a basket at your doorstep. We step well away so you can collect the animal, take them inside and remove them. You then return the empty basket to your doorstep for us to take away once the door is closed.

Completing adoption paperwork

At the point of collection/delivery we provide you with an adoption pack. Enclosed in the pack are:

1. A letter explaining how to complete the paperwork and what to send back to us in the enclosed SAE.
2. Animal history, including all veterinary treatment/interventions.
3. Vaccination card (for cats and rabbits only).
4. For rabbits only: what we feed them at the centre and signs of ill health.
5. Our bank details so you can make payment of the adoption fee via online banking. We really appreciate prompt payment to help with our cash flow.

If you have any further questions please do not hesitate to contact us via email:

rspcamcr_salford@btconnect.com