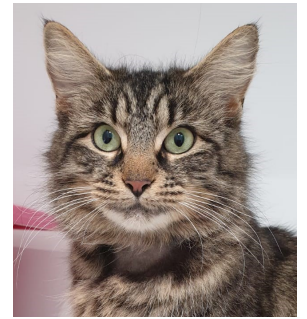




**RSPCA Manchester
& Salford Branch**

Registered Charity No. 232255



2021 COVID-19 temporary adoption procedure

Here at the RSPCA Manchester & Salford Branch we are open for adoptions but the process is a little different than it used to be. *Please read the information below carefully:*

'Meeting the animals'

We look after animals at our small animal centre in Salford and in volunteer foster homes. We usually house between 100 animals at any one time. In order to maintain social distancing and reduce risk to staff and volunteers, we are not facilitating in-person viewings of animals. Instead we can set up virtual meet-and-greets of animals that are at the centre with a member of staff who will be able to answer any questions you may have. If the animal is in a foster home we will supply as much insight as our foster carers can provide, along with photos and videos (where available, not all volunteer foster carers are tech savvy).

'Virtual Home Visits'

We will not be conducting in-person home visits for the foreseeable future. Instead we will require you to complete a form that shares information about you, your home and who you share it with (2 legs or more!). We will also require you to send over images of your home/animal accommodation, or we can do this via a video call.

'Preparing for your new arrival'

We will send you pre-adoption guides so you can read through the information we would normally share during a home visit. We will also provide you with a shopping list of things to buy, including the animal's food and litter preferences (where applicable). NB DEFRA guidelines state we are not allowed to supply you with things like litter trays and food, they must be provided by the adopter.

'Receiving your new animal companion(s)'

Under current lockdown restrictions we are only permitted to continue rehoming animals to be people providing we deliver the animals to their adopters. Due to the operational impact this has on our branch we are having to limit the areas we are able to transport animals to. As an approximate guide we will be able to deliver within a 45 minute drive of our centre in Salford. If you are unsure if you meet this criteria then please ask, we will try to be as flexible as we can, staffing permitted. Please note adopters are not permitted to travel to collect an animal, as this is deemed non-essential travel.

'Completing adoption paperwork'

At the point of collection/delivery we provide you with an adoption pack. Enclosed in the pack are:

1. A letter explaining how to complete the paperwork and what to send back to us in the enclosed SAE.
2. Animal history, including all veterinary treatment/interventions.
3. Vaccination card (for cats and rabbits only).
4. For rabbits only: what we feed them at the centre and signs of ill health.
5. Our bank details so you can make payment of the adoption fee via online banking. We really appreciate prompt payment to help with our cash flow.

If you have any further questions please do not hesitate to contact us via email:
adoptions@rspca-manchesterandsalford.org.uk